



Suzanne, Visitor Services Team Leader at Shropshire Museums

School  
logo here



- I am the Visitor Services Team Leader, which means that I manage the team who help everyone have an enjoyable visit to the museum.
- I am based at Shrewsbury Museum & Art Gallery.
- We offer work experience and volunteering at Shropshire Museums. You can find out more on our website: [www.shropshiremuseums.org.uk](http://www.shropshiremuseums.org.uk).

Subject links of task – History, English and/or Art



**This is the problem / issue / work task we need to address**

- As a team think of as many reasons as possible that people might visit museums.
- Choose one of those reasons and think about how our staff can help that particular visitor to have an enjoyable visit.
- Think about what might lead that visitor to have a bad experience, what might we be able to do to help?