

# Transport and logistics (including distribution)

in The Marches (Shropshire, Herefordshire, Telford and Wrekin)

**National  
Careers  
Service**  
Helping you take  
the next step

The transport and logistics sector plays a major role in the UK and global economy. Areas of work include supply chain management, passenger transport, traffic management, transport planning and the movement and supply of goods such as warehousing, road, rail, maritime and air transport.

## Local Overview

### Statistics

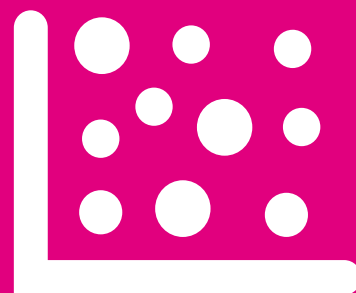
11,000 people work in transport and logistics across the Marches - Shropshire, Herefordshire and Telford and Wrekin - most of them are employed in either warehousing and storage (5,000 people) or freight and road transport (4,500 people).

There is a strong link between agri-food, transport and logistics. Food accounts for 50% of the total volume of outbound freight.

### Sector Links

Several large companies involved in specialist storage and transport are linked to food and drink production in the area, and there are also smaller local freight companies specialising in chilled foods transportation.

**Employs  
11,000 people**



**Food accounts  
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outbound freight**

# Future trends

Technology is having an impact on roles in this sector.

Advances such as robotic warehouse pickers, e-retail, drone deliveries and driverless technologies could all have an impact on lower level roles meaning that some jobs may change.

GPS tracking, electronic signature scanners and advanced online operations have led to more roles becoming multi-skilled, making it harder to recruit.

There is demand for skilled people in areas such as ICT, warehouse management, customer service and driving; those with digital skills at all levels will also be in demand.

The sector is working hard to attract more women, and people from a wider range of backgrounds to create a more diverse workforce.

# Local employers

1. Cold Move
2. Culina Group
3. DHL
4. GroContinental
5. Kuehne + Nagel
6. Maiden's of Telford / Kinaxia Logistics
7. Pentons Haulage and Cold Storage
8. Royal Mail
9. Simmonds Transport
10. SW Group Logistics



# Job roles



air traffic controller

air traffic services  
assistant

customer service operator

distribution manager

flight dispatcher

fork lift truck operator

freight forwarder

health and safety officer

ICT systems manager

import/export clerk

HGV driver

human resources officer

logistics manager

maintenance engineer

motor vehicle technician

navigation (deck) officer

order picker

packer

payroll officer

port operative

road transport clerk

road transport manager

supply chain manager

tanker driver

train driver

transportation planner

van driver

warehouse manager

warehouse operative

yard operative



# Skills and qualities

In transport and logistics, employers are particularly looking for:

good  
communication  
skills

advanced digital  
and ICT skills

confidence in  
working with  
numbers

calm under  
pressure

teamwork and  
interpersonal skills

customer service

ability to  
manage own  
time and prioritise  
tasks

organisation  
and strategic  
planning skills

leadership and  
management skills

flexibility

commercial  
awareness

ability to speak  
other languages

an  
analytical and  
logical approach  
to solving  
problems



# Routes into this sector

Ways to get into this sector will vary depending on the job role. National Careers Service can support you to find the right course.



Apply directly for some roles that don't ask for specific qualifications or ask for **GCSEs** - basic digital/IT skills may help. A seasonal or agency job may also be a good way in.



Choose a **college course** at level 3 (A level equivalent) or level 4 to add to your qualifications.



An **apprenticeship** could be a good route in - from warehouse operative (intermediate apprenticeship) and transport planning technician (advanced apprenticeship) to supply chain leadership professional (degree apprenticeship). Always check the requirements for each individual apprenticeship.



For some roles, employers will look for someone who has a **university degree** but also check to see if a higher or degree apprenticeship route is an option for a graduate-level job.

Work your way up to roles such as supervisor or manager by training on the job - this can happen quickly in this sector for those who can show motivation.

## What could you earn?

Delivery van driver

£14,000 to £27,000

Engineering maintenance fitter

£18,000 to £40,000

Import-export agent

£18,000 to £30,000

Order-picker

£14,000 to £23,000

Supply chain manager

£20,000 to £60,000

Train driver

£20,000 to £60,000

Transport planner

£22,000 to £50,000

Warehouse worker

£12,700 to £27,000



## Find out more

For more information about the labour market in your area or in a particular sector you can **speak to one of our expert careers advisers by calling 0800 100 900.**

Visit our website <https://nationalcareers.service.gov.uk> to access over 800 job profiles, online resources and digital tools, or to contact us via webchat or email.